

HARBORCREEK YOUTH SERVICES
PERFORMANCE AND QUALITY IMPROVEMENT PROGRAM
2017 – 2018 IMPROVEMENT CYCLE

AGGREGATED DATA COLLECTION REPORT		
Case #: CR002	CLIENT OUTCOMES MULTISYSTEMIC THERAPY PROGRAM F/Y 2017 – 2018 (.75)	Data Source: MST Program Review: Adelphoi Village
Performance Area: Client Outcomes		Data Collection Method: Statistical Compilation

	PERFORMANCE INDICATOR	TARGET	July 2016 – Sept 2016	Oct 2016 – Dec 2016	Jan 2017 – Mar 2017	Apr 2017 – June 2017	July 2017 – Sept 2017	Oct 2017 – Dec 2017	Jan 2018 – Mar 2018	AVERAGE
1.	% of Youth Living at Home	90%	100%	86%	100%	83%	100%	71%	100%	91%
2.	% of Youth in School/Working	90%	100%	100%	86%	90%	100%	100%	100%	97%
3.	% of Youth with No New Arrests	90%	100%	100%	100%	90%	100%	57%	75%	89%
4.	Average Length of Stay	120 Days	163 Days	116 Days	150 Days	120 Days	145 Days	161 Days	161 Days	145 Days
5.	% of Youth Completing Treatment	85%	100%	71%	86%	85%	100%	86%	75%	86%
6.	Overall Average Adherence Score	.61	.75	.74	.85	.61	.61	.84	.70	.73
7.	Average Number of Open Cases Per Therapist	4-6	3.40	3.00	2.25	4.60	3.66	3.78	3.94	3.52

INFLUENCING FACTORS
<p>NOTE: Data for this report was retrieved from the “MST Dashboard Report”; 7/1/16 – 3/31/18 inclusive.</p> <p>NOTE: The agency, through its Performance and Quality Improvement Program, has developed a formal improvement plan targeting client average length-of-stay.</p>